



THREE MILE BEACH

ST IVES BAY · CORNWALL

JOB TITLE: Housekeeper
REPORTS TO: Housekeeping Manager

THREE MILE BEACH

Three Mile Beach is a collection of fifteen luxury self-catering beach houses nestled in Gwithian Towans on St Ives Bay. We're on a mission to reinvent the holiday rental experience. We have the location. We have the beach houses. We now need Three Mile Beach people.

We're on the lookout for talented people with specialist skills. That's a given. We're also on the hunt for teammates. Ones who muck in and help out. People who deliver cracking guest experiences and enjoy doing it. People who share ideas, chat to guests as well as teammates. If you want to be part of our fun, hard-working team who love where they work; we'd love to hear from you.

JOB PURPOSE

Under the direction of the General Manager and within the limits of Three Mile Beach policies and procedures, the Housekeepers will be responsible for supporting and managing the day-to-day cleaning and hygiene activity across the site, by managing the logistics and facilitating the cleaning across the Three Mile Beach site. They will ensure the highest hygiene standards are met at all times, creating a positive guest experience.

KEY ACCOUNTABILITIES

- Perform a variety of cleaning activities such as sweeping, mopping, dusting, and polishing
- Ensure all houses are cared for and inspected according to standards
- Protect equipment and make sure there are no inadequacies
- Notify superiors on any damages, deficits, and disturbances
- Deal with reasonable complaints/requests with professionalism and patience
- Check stocking levels of all consumables and replace when appropriate
- Adhere strictly to rules regarding health and safety and be aware of any company-related practices
- Support the department in efficient and effective use of recycling methods
- Complete administrative duties as required



THREE MILE BEACH

ST IVES BAY · CORNWALL

- Comply with all safety and health regulations
 - Ensure lost property is kept safely and returned to its owner
 - Ensure all maintenance issues are reported directly to the Maintenance Manager
-

SKILLS & PREVIOUS EXPERIENCE

- Experience in a Housekeeping role
 - Ability to nurture a good working relationship with other departments, such as reception and maintenance
 - Excellent time management skills
 - Attention to detail to ensure the highest standards of cleanliness, all beach houses are well serviced, and that equipment is stored safely
 - Health and Safety qualifications, as some staff may need to be trained to use hazardous cleaning materials
 - Know security protocol in case of emergency
-

BEHAVIOURS

- Self-motivated and adaptable, with the ability to work on own initiative
 - Willing to work to departmental methods and procedures
 - Be an effective team player
 - Customer focused with a can-do attitude
 - Willing to help with tasks outside of day-to-day duties
-

ADDITIONAL REQUIREMENTS

- Willing to be on call out-of-hours to attend to emergencies (reimbursement for additional hours worked)
- Full, clean driving licence



THREE MILE BEACH

ST IVES BAY · CORNWALL

WHY WORK AT THREE MILE BEACH?

- Work/life balance
- Annual bonus – based on personal and team performance
- Regular team social events
- Paid training
- Volunteer days
- 30 days' holiday per year including bank holidays
- Gain an extra day's holiday for each full year of work. Up to 40 days.
- Stunning location in Gwithian Towans, St Ives Bay.

HOW TO APPLY

Sound interesting? Let's have a chat and come visit us at Three Mile Beach.

Please give us a call 01736 805981 or email work@threemilebeach.co.uk